

MILESTONE EVENT TOURS
RENTAL AGREEMENT

- RESERVATIONS. At the time of reservation, we require a non-refundable deposit of 25% for each vehicle reserved.
- CANCELLATIONS. We require 3 days' notice for cancellation of all vehicles besides buses, which require 10 days' notice. If reservations are not cancelled in time, we require payment in full for the remaining 75% balance of the scheduled charter / tour.
- OVERTIME. Basic charters such as airport runs, as well as flexible charters such as wine tours, are carefully calculated based on time, distance, and traffic averages. We cannot be held responsible for unforeseen delays or inconveniences due to excessive traffic. Further, many customers may like to add a stop or add on extra time as needed or desired. The cost of the trip at time of booking is only an estimate, and final costs are calculated upon completion of the trip, including any overtime fees.
- GRATUITY. Our booking service includes a built-in gratuity percentage pre-determined by the client. We consider any gratuity as voluntary and the final amount given is at the sole discretion of the client.
- CREDIT CARD AUTHORIZATION: Client authorizes credit card charges to be made for the above costs or any other fees due and not collected at the end of the tour.

LIABILITY AGREEMENT:

- SAFETY. The driver reserves the right to terminate the charter / tour without refund should they deem the client or party is unruly or violating safe operation of the vehicle. We reserve the right to refuse service.
- DAMAGE. Client assumes full financial responsibility for any damage to our vehicles or property caused by client or party whether by accident, neglect or intent.
- CLEANING. There is no charge for basic cleaning, motion sickness bags will be provided, and bathroom stops can be made frequently. Considering these precautions, if any bodily fluids are discharged in the vehicle, this will incur an excessive cleaning fee of \$500 minimum plus the cost of loss of revenue or repairs needed.
- POSSESSIONS. We are not responsible for any articles left in the vehicle at any time.
- GUESTS. The client is responsible for their guests in every regard to this agreement. We are not responsible for illegal acts of client or party during rental.
- ACTS OF GOD. We are not responsible for unforeseen mechanical failures or situations that may be deemed an "Act of God." We reserve the right to substitute vehicles as situations require.


SIGNATURE _____ DATE _____

CONCIERGE SERVICES AGREEMENT (OPTIONAL):

Many wineries, restaurants, and other venue activities require a valid credit card to hold a reservation. Client therefore authorizes Milestone Event Tours to provide the client's credit card on their behalf to such venues for the purposes of making reservations and tour appointments as needed. Client understands they may be subject to separate cancellation fee by wineries, restaurants, or venue activities should they fail to show for their appointment or cancel within a specified period (usually 72 hours). Milestone Event Tours cannot be held responsible for these fees. Without this concierge agreement, tour planning services will be limited.

With this signature I have read, agree, and fully understand to the terms and conditions.

SIGNATURE _____ DATE _____



Milestone Event Tours
Thank you for your business

IF YOU HAVE ANY QUESTIONS OR CONCERNS ABOUT THIS AGREEMENT, PLEASE
CONTACT US BY PHONE AT 707 293-5268 OR BY EMAIL AT
BOOKMET1@OUTLOOK.COM

*Milestone
Event Tours*

"Memorable is what we do for you"